

## **WITNESS TESTIMONY – GUIDANCE**

The nature of work to be assessed may include situations of a sensitive nature which require confidentiality. There may also be occasions when there are no occupationally competent assessors for occupationally specific Units. In such circumstances a witness may be used as a source of performance evidence in the workplace.

The witness must confirm in their statement that what the candidate has written is accurate, rather than fulfilling the role of the assessor and writing a direct observation.

It is the assessor's role to determine the suitability of the witness.

### **Individuals as witnesses**

Individuals and carers are in an advantageous position in relation to having direct experience of care provision. Their views of the service received should be seen as relevant and important in the assessment of the candidate's performance, alongside other sources of evidence. This type of evidence will be particularly relevant to lone workers such as childminders and home carers.

Service users and carers may provide witness testimony.

Final decisions about the suitability and status of this testimony in the candidate's assessment will be made by the assessor.

