

# NEWS MATTERS

Issue 1

## Going Forward with the Dundee Health and Social Care Partnership

Message from David Lynch, Chief Officer



David Lynch

**It is remarkable to me that we find ourselves in December, close approaching the end of the year: a year which has passed at great speed.**

The Integration Joint Board will assume full legal responsibility at the start of April 2016. By that time, we will hopefully be seeing signs of the emerging spring, a time associated with new beginnings.

The rate and pace of the work undertaken is unprecedented. I know how hard staff are working and I feel that you all have so much to be proud of and should acknowledge the progress made so far. The work being carried out feels right. The momentum will continue as we move towards the spring, and I have confidence that the open, innovative and collaborative responses we are continuing to build on and develop will serve us well.

Please accept my thanks and appreciation for the work you are all carrying out, and my acknowledgment of the volume of work still to be undertaken. Continue to push change forward.

Although April might be a symbolic new beginning for the Integration Joint Board, the work of the Partnership has a longer history and has continued to grow and develop.

Since being appointed as Chief Officer in May, the volume of work has continued at an ever increasing pace. This pace has very much been supported by the "can do" approach of our many stakeholders. This dialogue will continue to be seen as a priority as the Partnership asks for more innovation and collaborative approaches to be developed, supporting the development of integration.

Dundee  
**Health & Social Care**  
Partnership

**Dundee Health & Social Care Partnership would like to wish everyone a very merry Christmas and a happy New Year!**

## Integration Joint Board established

The Scheme of Integration for the Dundee Health and Social Care Partnership was formally signed off by the Scottish Government on 3rd October 2015. This meant that the Integration Joint Board for Dundee could also be established.

This happened at the meeting of the Integration Joint Board on 27th October, with membership of the Board being agreed. The Chair of the Integration Joint Board is Doug Cross, with the vice chair being Councillor Ken Lynn. Doug and Ken will remain in their respective roles until October 2016.

The same meeting confirmed the appointment of two significant posts to lead and support integration across the Dundee Partnership. David Lynch was confirmed as Chief Officer and Dave Berry was confirmed as Chief Finance Officer.

The work of the Integration Joint Board will be supported by the Strategic Planning Group. This group is made up of a wide range of individuals, including those who represent health and social work/social care professionals, the private and voluntary sectors, community planning, service users and others.

## Consulting on Draft Strategic Vision and Priorities

During October and November, there was consultation on the draft Vision and Priorities for the Strategic and Commissioning Plan.

This consultation included a series of drop in events in local libraries and community centres, focus groups with our local community planning partnership colleagues, work with the voluntary sector and discussions with staff from across the council and NHS Tayside. There was also an online consultation accessible by members of the public and care groups, with a total of 27 responses received in this way.

This consultation has been of significant value and the task of writing the first draft of the Strategic and Commissioning plan is now underway.

Consultation on this document will open on 11th January 2016, and will culminate with a large scale engagement event on 25th February 2016.

Look out for more information about how you can contribute to the shaping of this document.

For further information please email: [dundeehsci@dundeecity.gov.uk](mailto:dundeehsci@dundeecity.gov.uk)

## In the News

The Evening Telegraph recently published a story about the health and social care support Douglas resident Margaret Mitchell received after a recent fall.

Practical support from community alarm staff, early intervention nurses, her GP, a physiotherapist, occupational therapy staff, a pharmacist and a social work team made sure Mrs Mitchell got the help she required.

Mrs Mitchell met with Doug Cross and Councillor Ken Lynn, chair and vice chair respectively of the Integration Joint Board to talk to them about her positive experience of health and social care teamwork.

The Partnership is committed to making a difference to the lives of the people who need our support. Mrs Mitchell's satisfaction with the help she received is a great boost to the work being progressed to achieve better services and outcomes for the people of Dundee.

**Read more about Mrs Mitchell's experience at:** <http://www.eveningtelegraph.co.uk/2015/11/21/we-want-to-offer-a-better-service-team-tasked-with-dundee-health-improvements/>

# Participation and Engagement Strategy

How the Health and Social Care Partnership listens to and includes the citizens of Dundee will be crucial to the success of the work carried out.



In June of this year, a small working group was tasked with the development of a Participation and Engagement Strategy for the Integration Joint Board. This group had representatives from the Council, Health, and was led by the voluntary sector.

The initial principles to be in the Strategy were taken to a Stakeholder Engagement event on 4th September. Those who were at the event had the chance to make comment on these principles, after which the document was reworded and developed further before being taken to a focus group in October for comment.

The feedback from the focus group contributed to the initial Strategy being written, and this went to the Integration Joint Board at the end of November.

After that, an implementation plan will be drawn up, along with an Easy Read version of the document to make it more accessible and meaningful to a wider range of people.

For a copy of the strategy please email: [dundeehsci@dundeecity.gov.uk](mailto:dundeehsci@dundeecity.gov.uk)

## Joining up the Conversations

Marion Logan has been working in Dundee since August as a Senior Officer for Learning & Workforce Development. She spoke to News Matters about her role.



My role involves supporting staff across Dundee from Dundee City Council, NHS Tayside, independent and voluntary sectors.

A key task has been pulling together a draft Workforce & Organisational Development Strategy to support the whole workforce realise the principles of integration and identify the opportunities this presents for developing new ways of working to improve the well-being of all service users.

I have also been working with Substance Misuse Services, Adult Community Mental Health and Care at Home staff to identify how they can be

better informed as to the opportunities integration will bring and how services can better meet the expressed outcomes of the citizens of Dundee.

Through a combination of informal Learning Networks and multi-agency engagement events decisions will be reached as to what needs to continue, what needs to start and what has run its course. Of equal importance will be identifying who to include in these conversations as new ways of working encourage the testing of different approaches.

Roll on 2016!

# Stakeholder Engagement Update

The latest in a series of ongoing Stakeholder Engagement events was held at West Park Conference Centre on the 4th September.

Over the past 18 months, representatives from across the broad Health and Social Care Partnership have met regularly to shape the development of the strategic vision and priority themes for the Strategic and Commissioning Plan for the Integration Joint Board.

Although each of these events has had a different style and format, each one has been about sharing dialogue, listening to ideas, and testing out each stage of the journey we are on.

**Here's what some of the participants at this event had to say:**

“ Really informative and useful day in outlining the process and pathways to establishing integration. Good to hear from different perspectives and disciplines as well as opportunities for discussion. We need to keep working at events of this nature not to talk in jargon and acronyms to ensure that we are inclusive. ”

“ Very productive event. Real sense of engagement and partnership working. Wouldn't want to miss subsequent events. ”

The final engagement event – for now – is to be held in February 2016, where the Strategic and Commissioning Plan, along with the Strategic Needs Assessment and the Financial Framework, will be presented.

**More about this in the next issue of News Matters.**



## Get in touch

We are keen to ensure that you have as much information as we can give you.

If you have any questions or concerns about the information in this bulletin or health and social care integration, please email: [dundehsci@dundecity.gov.uk](mailto:dundehsci@dundecity.gov.uk)

While it may not be possible to answer all of the points immediately or in great detail we will ensure that your queries are dealt with as soon as the picture becomes clearer.

